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# Teaching Innovations: Interactive Application of Kamishibai Cards in Quality and Safety

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## Kamishibai Cards in Quality and Safety: Setting the Stage

### NURS 654: Quality and Safety Management

#### Module 1: Quality Domains

- Discuss patient safety and its relationship to quality care

#### Module 2: Quality Models

- Systematically describe the process for quality and safety assessment.

#### Module 3: Nursing Quality

- Use Unit-Level and National Standards of Care and Benchmarks to Evaluate Quality and Safety Data

#### The Kamishibai Card Assignment

#### Module 4: Quality Tools and Strategies

- Evaluate Appropriate Quality and Safety Measures for a System Level Problem

#### Module 5: Maintaining Optimal Environments

- Evaluate Sampling and Data Collection Strategies


#### Module 6: Outcomes Measurement

- Apply Quality Improvement Models and Theories to Address Selected Quality and Safety Problems

#### Module 7: Presentation & Critiques

- Synthesize Quality and Safety Improvement Efforts Within the Larger Healthcare Environment

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## What is Kamishibai?


Then...

- Storytelling Using Visual Cards and Narration
- 12<sup>th</sup> Century Buddhist Monks

Now:

- Toyota Production System
- Healthcare

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## The Kamishibai Card Assignment:

- Immersive Student Engagement
- Innovative and Interactive
- Application of:
  - best practices
  - critical thinking
  - concept mapping
- Real-world incident:
  - real-time data
  - budgets
  - critical decision making
- Role playing

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## The Kamishibai Card Assignment

### Skill Acquisition and Competency

- A Virtual Team
- Direct Discussion Toward a Solution
- Quality Improvement Measures
- Brainstorming Sessions



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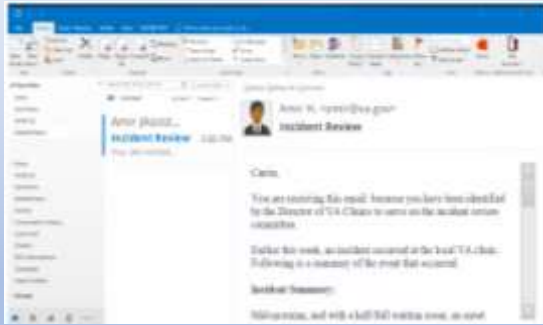
### The Kamishibai Card

In this interactive scenario you will attend an incident review meeting for a VA Clinic that was forced into lock down due to an armed patient. You play the part of the Director of Nursing for Regional VA Clinics, and are charged with amending clinic operations in order to prevent a recurrence of a similar situation. You will communicate these changes in the form of Kamishibai Cards

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## The Kamishibai Card Assignment

### An Outpatient VA Clinic: Starting the Conversation



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## The Kamishibai Card Assignment

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# The Kamishibai Card in Quality and Safety

- Learning Outcomes**
  - Examine change
  - Role of stakeholders
  - Change process
  - Analyze the barriers to change
  - Apply methods
- Patterns and Discoveries**
  - Factors influencing change
  - Theories/Models for Change
  - Proactive vs. Reactive Change
  - The Team: Leadership and Followership

# The Kamishibai Card in Quality and Safety

- Innovative and Interactive Approach to Quality and Safety Education
- Immersive Student Engagement in the Learning Process Using Storyboards as a Quality and Safety Audit Tool
- AONE Domains:**
  - \*Communication & Relationship Management
  - \*Professionalism
  - \* Leadership
  - \* Knowledge of Healthcare Environment

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### References

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[Photographs of Buddhist Monks, VA Clinic, and Female Security Guard]. 2019. <https://creativecommons.org/licenses/by-nc/3.0/legalcode>