

Teaching Verbal Communication in a Digital World?

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The Proposed Problem:

Nursing students are no longer able to effectively communicate with patients, family members, and other disciplines in the healthcare setting in a verbal face to face manner.



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Paradox over the last 20 years



- ▶ Increase in Technology and Digital Interaction
- ▶ Use of devices from birth
- ▶ The birth of Informatics in Healthcare
- ▶ The switch to computerized charting
- ▶ Computer and internet available in more places than ever has been
- ▶ The pandemic pushing everyone to distance communication

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Why is this a problem?

- Missed Assessment Criteria
- Poor relationship with patient, family, HCP
- Break in trust
- Unreported Assessment Data

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What should we do about it?

Stop the screen time?



Find a balance...



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What is everyone else doing?

In Classroom/ Lab

- ▶ 1.
- ▶ 2.
- ▶ 3.
- ▶ 4.
- ▶ 5.

In Clinical/ Simulation

- ▶ 1.
- ▶ 2.
- ▶ 3.
- ▶ 4.
- ▶ 5.

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